

Payment Deadline

BEFORE 5PM –

TUESDAY, FEBRUARY 3, 2026

Water Service Disconnection

WEDNESDAY, FEBRUARY 4, 2026

To avoid suspension in water service, all payments to accounts with a **past due balance** must be **posted** to the account before **5pm TUESDAY FEBRUARY 3, 2026**. This includes online payments &/or payments placed in the night deposit box. Payments made after 5pm will be applied to accounts with a past due balance but **will not prevent interruption of service.**

A \$50 Administrative Fee will be assessed to accounts when service is **scheduled** for disconnection due to non-payment.

Payments made after 4:00PM will result in service being restored the next business day.

Payments made over the weekend or on Holidays will result in service being restored the next business day City of McDonough is open for business.

Please speak with a Customer Service Representative if you have any questions.